

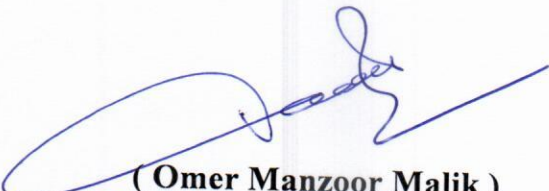
**Embassy of Pakistan
Sofia**

02 December 2021

Circular

The Office of the Federal Tax Ombudsman has been providing facilitation to the aggrieved taxpayers through redressal of their complaints against the Federal Tax functionaries comprising of the department of Customs, Income Tax, Sales Tax and Federal Excise.

2. In continuation of the effort, Federal Tax Ombudsman Office Facilitation Desks for redressal of international passengers, have been inaugurated at International Airports at Islamabad, Karachi, Quetta and Lahore by the Hon'ble Federal Tax Ombudsman Pakistan Dr. Asif Mahmood Jah. Various Collector of Customs, Advisors to the FTO and Heads of other Law Enforcement Agencies also participated in this taxpayer friendly activity and joined the inaugural ceremonies.
3. To further extend the facility, the Office of Federal Tax Ombudsman plans to open similar facilitation desks at Border Customs Stations all over the country in the coming months.
4. This is for information of Pakistani Diaspora in Bulgaria and North Macedonia who may like to utilize the facilities during their travel to / from Pakistan.


**(Omer Manzoor Malik)
Deputy Head Of Mission**